



Smt. R. M. Prajapati Arts College Satlasana

(Affiliated to Hemchandrachary North Gujarat University. Patan) NAAC Accredited 'B' Grade

Principal: Dr. Jayesh N. Barot - 9426362329 DP Code: 108 Zone Code: 93 College Code: 068

Ref. No.

Date:

1. Institutional mechanism for timely Redressal of students' various grievances

Grievance Redressal:

The grievances of students are redressed by Grievance Redressal cell/Discipline and Students Counselling constituted in the institute. The institute follows the guidelines, rules and regulations laid down by the government, The court and the university strictly. The students are made aware with all that in their orientation and are also informed them with our policies with zero tolerance. Our institute has a proper mechanism for redressing various grievances of the students, to address the issues of the staff and other employees

like

Prevention of Sexual Harassment

Anti-Ragging Committee

College Complaint Box

Mechanism for registering online/offline complaints

Regular meetings for timely Redressal of the grievances etc...

Mechanisms for Grievance Redressal

1. Student's suggestion Box:

Students can drop their written complaints or any suggestions in the Suggestion box. The box is opened once in a month by the institutional Grievance Redressal cell/Discipline and Students Counselling. This cell informs the Principal regarding the complaint received. Meeting of the institutional Grievance Redressal Cell is called in order to solve the respective complaints periodically and all the complains/suggestions are addressed with appropriate measure.

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2. Regular Meetings of Cell/Committee for Addressing Grievances:

In order to redress various grievances/suggestions by the students, meetings of related committees are called regularly. The committee after discussion in the meeting tries to solve various grievances within a week.

3. Student's direct access to authorities:

In case of dissatisfaction at the concerned level, the students and the staff can write online/offline applications or directly approach the Principal or the Management to put forward their grievances.

Note: Here it should be noted that ours is a rural-semi tribal area institute. Due to proper mechanism of the institute like self-discipline, N.C,C,, N.S.S., various committees for addressing students' issues, regular meetings of the committees, no issue regarding sexual harassment or ragging has been noted in the premises up to today.

Quadapati Arts Co Quadapati Arts Co DP NO.108 10m 93 10m 93 Reg. No. No.

Smt. R. M. Prajapati Arts College Satlasana, Dist.:Mahesana Pin: 384330. (N. Gujarat)